

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 707 407-4134

Provider Contact Email: cgehman@snc.net

Total Unduplicated Client Count for Quarter: 80

Total Cases Closed in Quarter: 66

Total Units of Service for Quarter (Unit=1 Hour): 195

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 27

65-74: 32

75-84: 16

85+: 5

Client Declined to Provide Information: 0

Total: 80

#### CLIENT GENDER

Male: 33

Female: 47

Client Declined to Provide Information: 0

Total: 80

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 61

Homebound: 0

Lives Alone: 47

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 1

Rural: 56

Greatest Economic Need (Minority): 7

Greatest Economic Need (Non-Minority): 40

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CLIENT RACE

Two or More Races: 0

Caucasian: 68

African American: 0

Native American/Native Alaskan: 8

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 1

Client Declined to Provide Information: 3

Total: 80

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## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 1

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AAA Contact Name:

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Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 707 407-4134

Provider Contact Email: cgehman@snc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	30	30	4	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	1	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	2	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

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PSA: 1

AAA Name: Area 1 Agency on Aging

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Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 707 407-4134

Provider Contact Email: cgehman@snc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	8	1	0
H2. Advance Health Care Directives (AHCD):	1	1	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 51

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
51	14	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 195

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/3/17	HSRC	Elder Law Clinic	Seniors	5	2.5
2/7/17	HSRC	Elder Law Clinic	Seniors	3	1.5
2/21/17	LSNC	Civil Clinic	Seniors	2	1
3/7/17	HSRC	Elder Law Clinic	Seniors	7	7.3
3/21/17	LSNC	Civil Clinic	Seniors	1	0.5
3/28/17	LSNC	Bankruptcy	Seniors	1	0.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobbaert@lsnc.net

Total Unduplicated Client Count for Quarter: 97

Total Cases Closed in Quarter: 125

Total Units of Service for Quarter (Unit=1 Hour): 535

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	32
65-74:	39
75-84:	18
85+:	8
Client Declined to Provide Information:	0
Total:	97

#### CLIENT GENDER

Male:	37
Female:	60
Client Declined to Provide Information:	0
Total:	97

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	71
Homebound:	1
Lives Alone:	48
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	0
Rural:	83
Greatest Economic Need (Minority):	11
Greatest Economic Need (Non-Minority):	56
Greatest Economic Need (Minority Status Unknown):	2

#### CLIENT ETHNICITY

Hispanic/Latino:	5
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	81
African American:	3
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	2
Total:	97

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Fiscal Year: 2016-2017

Quarter: 3

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

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Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobbaert@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	5	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	50	38	10	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	17	3	1
E3. Other Housing:	3	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	2	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	1	1

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## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobbaert@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	1	3	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	23	23	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 115

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
95	21	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 527

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/18/17	Shasta County CFS	Senior Services	Staff	38	2
2/8/17	Hayfork Senior Center	Senior Services	Seniors	27	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530 345-9491

Provider Contact Email: jhaffner@LSNC.net or bsegal@LSNC.net

Total Unduplicated Client Count for Quarter: 150

Total Cases Closed in Quarter: 113

Total Units of Service for Quarter (Unit=1 Hour): 915

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	43
65-74:	60
75-84:	30
85+:	17
Client Declined to Provide Information:	0
Total:	150

#### CLIENT GENDER

Male:	55
Female:	93
Client Declined to Provide Information:	2
Total:	150

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	103
Homebound:	0
Lives Alone:	73
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	7
Rural:	61
Greatest Economic Need (Minority):	18
Greatest Economic Need (Non-Minority):	96
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	12
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	128
African American:	1
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	0
Total:	150

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## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	12	0	0
A2. Contracts/Warranties:	9	6	0	0
A3. Other Consumer/Finance:	6	0	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	5	1	0
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	0	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	56	25	10	6
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	17	7	4	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	3	0	0
F2. Supplemental Security Income (SSI):	7	3	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0



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Fiscal Year: 2016-2017

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530 345-9491

Provider Contact Email: jhaffner@LSNC.net or bsegal@LSNC.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	5	3	0
H2. Advance Health Care Directives (AHCD):	6	2	3	0
H3. Financial Powers of Attorney:	6	3	3	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 150

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	31	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 883

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/11/17	Butte Co.	Catalyst DV Center Volunteer Training	Providers	25	2.5
1/18/17	Butte Co.	Presentation to Community meeting at African American Family & Cultural Center	All	21	2.5
2/22/17	Butte Co.	Presentation to Behavioral Health Staff	Providers	40	1.5
2/27/17	Butte Co.	CLIC Housing Interns Training	Providers	11	1
3/1/17	Butte Co.	Presentation to Stonewall Alliance	All	2	1
3/18/17	Glenn Co.	Tabled at Naturalization Clinic	All	20	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 3

AAA Name: Area 3

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AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530 345-9491

Provider Contact Email: jhaffner@LSNC.net or bsegal@LSNC.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/23/17	Tehama Co.	Elder Services Coordinating Council	Providers	9	4.5
2/2/17	Butte Co.	Multidisciplinary Team Meeting	Providers	22	3
3/2/17	Butte Co.	Multidisciplinary Team Meeting	Providers	12	2.5
3/15/17	Tehama Co.	Presentation on POAs/AHCD	Seniors	6	3.5
3/29/17	Butte Co.	Fair Housing and Tenants Rights Clinic	All	35	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 108

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 207

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	31
65-74:	45
75-84:	21
85+:	11
Client Declined to Provide Information:	0
Total:	108

#### CLIENT GENDER

Male:	44
Female:	64
Client Declined to Provide Information:	0
Total:	108

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	72
Homebound:	3
Lives Alone:	54
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	17
Rural:	24
Greatest Economic Need (Minority):	37
Greatest Economic Need (Non-Minority):	46
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	33
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	63
African American:	5
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	2
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	35
Client Declined to Provide Information:	0
Total:	108

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## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

26

19

6

0

A2. Contracts/Warranties:

5

4

1

1

A3. Other Consumer/Finance:

8

7

1

0

#### EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

1

2

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

8

4

4

0

D2. Medicare:

3

2

0

0

D3. Other Health/Community Based Care:

2

0

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

59

39

15

4

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

7

6

1

1

E3. Other Housing:

3

2

0

0

#### INCOME MAINTENANCE

F1. Social Security:

4

1

1

0

F2. Supplemental Security Income (SSI):

8

5

2

1

F3. Pensions/Retiree Benefits:

0

1

0

0

F4. Other Income Maintenance:

4

1

1

0

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Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	3	0	0
G3. Other Individual Rights:	8	5	3	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	8	3	0
H2. Advance Health Care Directives (AHCD):	2	1	1	0
H3. Financial Powers of Attorney:	9	5	3	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 175

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
117	43	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 197

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/5/2017	Winters	Foreclosure, Homeowner's Bill of Rights, Foreclosure Alternatives	Older adults	15	4.4
2/23/2017	Clarksburg	Presentaation to community group	Older adults	2	1.3
3/02/2017	Esparto	Presnetation to community group	Older adults	15	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 429

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	9
65-74:	21
75-84:	16
85+:	2
Client Declined to Provide Information:	0
Total:	48

#### CLIENT GENDER

Male:	16
Female:	32
Client Declined to Provide Information:	0
Total:	48

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	0
Lives Alone:	29
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	6
Rural:	17
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	16
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	6
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	42
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	48

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susan@yslegal.comcastb

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

4

0

0

A2. Contracts/Warranties:

3

1

2

0

A3. Other Consumer/Finance:

2

3

3

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

1

B2. Other Employment:

1

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

1

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

0

1

1

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

0

1

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

8

5

2

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

8

2

4

0

E3. Other Housing:

0

2

0

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

1

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susan@yslegal.comcastb

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	2
G3. Other Individual Rights:	1	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	4	3	0
H2. Advance Health Care Directives (AHCD):	11	3	4	0
H3. Financial Powers of Attorney:	2	1	0	0
H4. Other Miscellaneous:	0	0	2	0

TOTAL CASES OPENED IN QUARTER: 54

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
28	22	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 429

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/12/17	Yuba City Senior Center	Transferring Property	Seniors	2	1
1/16/17	Daughters of Leisure	Trusts	Seniors	97	1.5
2/6/17	Sirs	YSLC Services	Seniors	200	4
2/9/17	Yuba County Senior Center	Medi-Cal Changes	Seniors	23	2
3/14/17	Daughters of Leisure	Life Insurance Scams	Seniors	94	1
3/16/17	Adventist Church	Identity Theft Practices	Seniors	6	1
3/23/17	Yuba County Senior Center	Medi-Cal recovery Laws	Seniors	15	0.25



## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susan@yslegal.comcastb

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	3/28/17	Donner Trail Manor	YSLC Services	Seniors	12	2
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 187

Total Cases Closed in Quarter: 148

Total Units of Service for Quarter (Unit=1 Hour): 570

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	46
65-74:	85
75-84:	45
85+:	11
Client Declined to Provide Information:	0
Total:	187

#### CLIENT GENDER

Male:	70
Female:	117
Client Declined to Provide Information:	0
Total:	187

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	121
Homebound:	1
Lives Alone:	124
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	12
Rural:	0
Greatest Economic Need (Minority):	33
Greatest Economic Need (Non-Minority):	23
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	21
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	93
African American:	52
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	3
Filipino:	1
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	30
Client Declined to Provide Information:	0
Total:	187

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

5

0

0

A2. Contracts/Warranties:

12

8

0

0

A3. Other Consumer/Finance:

7

5

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

3

2

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

4

1

0

0

C2. Conservatorship:

2

3

0

0

C3. Other Family:

3

1

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

82

67

6

2

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

3

5

0

0

E3. Other Housing:

9

6

1

1

#### INCOME MAINTENANCE

F1. Social Security:

5

4

0

0

F2. Supplemental Security Income (SSI):

5

3

0

0

F3. Pensions/Retiree Benefits:

5

3

2

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	7	0	0
G3. Other Individual Rights:	5	3	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	20	13	0	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	2	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 188

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
136	9	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 540

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/17/17	UC Davis	Gave Law students an overview of LSNC/SLH Services	Law Students	25	2.9
3/1/17	LSNC Sacramento	Overview of LSNC Services	Services Providers/UCD Medical Students	5	1.3
3/7/17	Sacramento	Shared SLH information/fliers at 2017 Community Network Breakfast	Service Providers	70	2.2
3/8/17	LSNC Sacramento	Overview of LSNC service with Senior Care Solutions	Seniors with Alzheimer's & Dementia, seniors going into LTC	1	0.4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/30/17	Cordova Senior	Wills/Trusts	Seniors	12	2.9
2/21/17	LSNC Sacramento	Overview of SLH Services	LSNC Board Members	13	0.9
2/23/17	APS Sacramento	Overview of LSNC/SLH Services	APS Social Workers	40	8.2
2/27/17	Turning Point Community Program	Fair Housing & Implicit Bias	Services Providers	56	3.2
3/9/17	Hart Senior Center	Overview of LSNC Services	LGBT Seniors	8	1.9
3/15/17	ARC	Medical/Medicare	Gerontology Student	10	3.9
3/29/17	Sac Veterans Center	Health, Housing & Public Benefits	Veterans	4	1.7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916 486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H.(Herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 146

Total Cases Closed in Quarter: 147

Total Units of Service for Quarter (Unit=1 Hour): 808

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	39
65-74:	61
75-84:	35
85+:	11
Client Declined to Provide Information:	0
<b>Total:</b>	<b>146</b>

#### CLIENT GENDER

Male:	49
Female:	97
Client Declined to Provide Information:	0
<b>Total:</b>	<b>146</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	89
Homebound:	13
Lives Alone:	102
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	0
Rural:	94
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	67
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	6
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	122
African American:	4
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	0
<b>Total:</b>	<b>146</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916 486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H.(Herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	10	0	0
A2. Contracts/Warranties:	16	15	0	0
A3. Other Consumer/Finance:	8	7	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	42	39	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	7	0	0
E3. Other Housing:	6	7	0	1
INCOME MAINTENANCE				
F1. Social Security:	8	8	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	7	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916 486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H.(Herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwitaker@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	7	0	0
G3. Other Individual Rights:	4	3	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	30	26	0	0
H2. Advance Health Care Directives (AHCD):	3	3	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 147

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
146	0	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 759

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/3/2017	Lincoln	Planning and Prep for CIA with KidsFirst	Community agencies involved with Grandparenting	20	1
1/3/2017	Auburn & Nevada City	Planning and Prep for CIA with Nevada County agencies	Support services for Old Adults and their families	100	1
1/5/2017	Roseville, CA	*CIA/Presentation Community Agency Multidisciplinary Team Meeting*	Law Enforcement and other community agencies	20	3
1/24/2017	Lincoln	*CIA/Presentation to KidsFirst*	Grandparents and agency supporting Grandparents	13	2
2/2017	Auburn	Planning and Prep for Nevada County community Presentations	Seniors, Families & Service Providers	100	6
2/2017	Auburn	Planning and Prep for Placer County Community Presentations	Seniors, Families Service Providers	0	4
2/2017	Nevada City	Planning and Prep for CIA with Nevada County Adult Protective Services	Support Services for Older Adults	13	2



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916 486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H.(Herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwitaker@lsnc.net

2/2017	Grass Valley	Planning and Prep for CIA with Hospitality House	Support services for Older Adults	10	1
2/2017	Nevada City	Planning and prep for CIA with various organizations in Nevada County	Support Services for Older Adults	10	4
2/15/2017	Grass Valley	*CIA/Presentation to Nevada County Domestic Violence and Sexual Assault Coalition*	Support Services for Older Adults	2	1
2/16/2017	Placer County Dept. of Education, Auburn	*Participate in Placer Community Network Senior Forum CIA*	Seniors and community Service Providers	30	2
2/23/17	Grass Valley	*CIA/Presentation to Nevada Count Adult Protective Services*	Support services for Older Adults	13	1
3/20/2017	Nevada City	Planning and Prep for Nevada County Presentations	Nevada Count Older Adults	10	3
3/20/2017	Auburn	Planning and Prep for Nevada County Community Presentations	Seniors, Families and Service Providers	100	2
3/21/2017	Auburn	Attend Placer County Older Adult Advisory Commission Mtg	Placer Older Adults	2	2
3/2017	Auburn	Planning and Prep for Placer County Community Presentations	Seniors, Families and Service Providers	100	4
3/30/2017	Rocklin	*CIA/Presentation to Placer County DHSS Senior Peer Counselors*	Senior Peer Counselors	10	8
3/2017	Auburn	Telephone information to Placer agencies, VA & families	Senior Service Providers &	4	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 18

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 49

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415 473-6947*

AAA Contact Email: *abagtas@marincounty.org*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *David Levin*

Provider Contact Phone: *415 492-0230 ext 303*

Provider Contact Email: *Dlevin@legallaidmarin.org*

Total Unduplicated Client Count for Quarter: 72

Total Cases Closed in Quarter: 82

Total Units of Service for Quarter (Unit=1 Hour): 455

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<span style="border: 1px solid black; padding: 2px;">29</span>
65-74:	<span style="border: 1px solid black; padding: 2px;">35</span>
75-84:	<span style="border: 1px solid black; padding: 2px;">17</span>
85+:	<span style="border: 1px solid black; padding: 2px;">3</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">0</span>
Total:	<span style="border: 1px solid black; padding: 2px; background-color: #e0ffff;">84</span>

#### CLIENT GENDER

Male:	<span style="border: 1px solid black; padding: 2px;">36</span>
Female:	<span style="border: 1px solid black; padding: 2px;">48</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">0</span>
Total:	<span style="border: 1px solid black; padding: 2px; background-color: #e0ffff;">84</span>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<span style="border: 1px solid black; padding: 2px;">38</span>
Homebound:	<span style="border: 1px solid black; padding: 2px;">16</span>
Lives Alone:	<span style="border: 1px solid black; padding: 2px;">46</span>
Institutionalized:	<span style="border: 1px solid black; padding: 2px;">23</span>
Suspected Victim of Elder Abuse/Exploitation:	<span style="border: 1px solid black; padding: 2px;">0</span>
Limited English:	<span style="border: 1px solid black; padding: 2px;">13</span>
Rural:	<span style="border: 1px solid black; padding: 2px;">4</span>
Greatest Economic Need (Minority):	<span style="border: 1px solid black; padding: 2px;">14</span>
Greatest Economic Need (Non-Minority):	<span style="border: 1px solid black; padding: 2px;">35</span>
Greatest Economic Need (Minority Status Unknown):	<span style="border: 1px solid black; padding: 2px;">0</span>

#### CLIENT ETHNICITY

Hispanic/Latino:	<span style="border: 1px solid black; padding: 2px;">13</span>
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#### CLIENT RACE

Two or More Races:	<span style="border: 1px solid black; padding: 2px;">0</span>
Caucasian:	<span style="border: 1px solid black; padding: 2px;">62</span>
African American:	<span style="border: 1px solid black; padding: 2px;">4</span>
Native American/Native Alaskan:	<span style="border: 1px solid black; padding: 2px;">0</span>
Asian/Pacific Islander	
Asian Indian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Cambodian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Chinese:	<span style="border: 1px solid black; padding: 2px;">0</span>
Filipino:	<span style="border: 1px solid black; padding: 2px;">0</span>
Japanese:	<span style="border: 1px solid black; padding: 2px;">0</span>
Korean:	<span style="border: 1px solid black; padding: 2px;">0</span>
Laotian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Vietnamese:	<span style="border: 1px solid black; padding: 2px;">0</span>
Guamanian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Hawaiian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Samoan:	<span style="border: 1px solid black; padding: 2px;">0</span>
Other Asian/Pacific Islander:	<span style="border: 1px solid black; padding: 2px;">1</span>
Race Unknown/Some Other Race:	<span style="border: 1px solid black; padding: 2px;">1</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">4</span>
Total:	<span style="border: 1px solid black; padding: 2px; background-color: #e0ffff;">72</span>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415 473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415 492-0230 ext 303

Provider Contact Email: Dlevin@legalaidmarin.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	8	3	0
A2. Contracts/Warranties:	4	3	0	0
A3. Other Consumer/Finance:	0	1	0	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	3	3	0	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	32	14	7	6
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	2	0	0
E3. Other Housing:	4	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415 473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415 492-0230 ext 303

Provider Contact Email: Dlevin@legalaiddmarin.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	21	4	1	4

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	14	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 84

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
56	15	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 455

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415 567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 3

Total Units of Service for Quarter (Unit=1 Hour): 484

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	8
65-74:	19
75-84:	15
85+:	7
Client Declined to Provide Information:	2
Total:	51

#### CLIENT GENDER

Male:	21
Female:	29
Client Declined to Provide Information:	1
Total:	51

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	33
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	32
Rural:	0
Greatest Economic Need (Minority):	45
Greatest Economic Need (Non-Minority):	2
Greatest Economic Need (Minority Status Unknown):	4

#### CLIENT ETHNICITY

Hispanic/Latino:	1
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	2
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	17
Filipino:	8
Japanese:	11
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	51

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415 567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	0	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	8	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415 567-6255

Provider Contact Email: eleong@apilegaloutreach.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	6	0	0	1
G2. Elder Abuse/Neglect/Exploitation:	6	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	8	0	0	0

TOTAL CASES OPENED IN QUARTER: 55

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	0	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 484

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/16/2017	SF Eldr Abuse Forensic Center	Outreach Presentation	Service Providers	23	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/19/2017	APILO	Linking Services with Other Community Organizations	Staff	15	4
1/24/2017	APILO	API Elder Abuse Task Force	Service Providers	14	13
3/3/2017	SF Health Plan	Conservatorship Training	Case Managers	15	15

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 6**

**AAA Name: Department of Aging and Adult Services AAA**

AAA Contact Name: **Michael Zaugg**

AAA Contact Phone: **415 355-6790**

AAA Contact Email: **Michael.zaugg@sfgov.org**

**Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach**

**County(ies): San Francisco**

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **415 567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

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3/7/2017	ECS	Housing Rights for Elders	General Public	40	25
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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lchiera@laesf.org

Total Unduplicated Client Count for Quarter: 234

Total Cases Closed in Quarter: 322

Total Units of Service for Quarter (Unit=1 Hour): 2316

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 51  
65-74: 114  
75-84: 38  
85+: 31  
Client Declined to Provide Information: 0  
Total: 234

#### CLIENT GENDER

Male: 110  
Female: 124  
Client Declined to Provide Information: 0  
Total: 234

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 155  
Homebound: 10  
Lives Alone: 127  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 25  
Limited English: 38  
Rural: 0  
Greatest Economic Need (Minority): 86  
Greatest Economic Need (Non-Minority): 51  
Greatest Economic Need (Minority Status Unknown): 7

#### CLIENT ETHNICITY

Hispanic/Latino: 25

#### CLIENT RACE

Two or More Races: 27  
Caucasian: 110  
African American: 43  
Native American/Native Alaskan: 3  
Asian/Pacific Islander  
Asian Indian: 2  
Cambodian: 0  
Chinese: 23  
Filipino: 7  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 1  
Samoan: 0  
Other Asian/Pacific Islander: 6  
Race Unknown/Some Other Race: 0  
Client Declined to Provide Information: 12  
Total: 234

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lchiera@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	20	11	11	7
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	10	3	5	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	141	89	13	107
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	16	12	5	0
F2. Supplemental Security Income (SSI):	12	13	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lchiera@laesf.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="25"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="12"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="5"/>	<input type="text" value="19"/>	<input type="text" value="2"/>	<input type="text" value="2"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="153"/>	<input type="text" value="39"/>	<input type="text" value="130"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415 896-1701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter: 79

Total Units of Service for Quarter (Unit=1 Hour): 645

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 14

65-74: 27

75-84: 3

85+: 5

Client Declined to Provide Information: 7

Total: 56

#### CLIENT GENDER

Male: 31

Female: 25

Client Declined to Provide Information: 0

Total: 56

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 13

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 48

Rural: 0

Greatest Economic Need (Minority): 44

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CLIENT RACE

Two or More Races: 0

Caucasian: 1

African American: 0

Native American/Native Alaskan: 1

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 44

Filipino: 5

Japanese: 0

Korean: 1

Laotian: 0

Vietnamese: 3

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 1

Client Declined to Provide Information: 0

Total: 56

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415 896-1701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	28	40	0	12
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415 896-1701

Provider Contact Email: irmaa@advancingjustice-

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	21	20	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	0	1

TOTAL CASES OPENED IN QUARTER: 56

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
66	0	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 630

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/13/17	San Francisco Chinatown	Meeting CCDC staff	CCDC	0	3
2/8/17	San Francisco Chinatown	KYR training: Talk about tenants rights	Members of Chinatown Tenants Association	30	3
2/21/17	San Francisco Pacific Heights	Community Forum ad Tabling Event - EO's on Immigration	Jewish Community Center of San Francisco	40	3
3/15/17	San Francisco Agesong	Asian Pacific Islander Community partners meeting, introducing housing rights program and build up network with other senior service organization within the partners	Asian Pacific Islander Community Partners	20	3
3/15/17	San Francisco Chinatown		Chinatown Tenants Association	40	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 6**

**AAA Name: Department of Aging and Adult Services AAA**

AAA Contact Name: **Michael Zaugg**

AAA Contact Phone: **415 355-6790**

AAA Contact Email: **michael.zaugg@sfgov.org**

**Provider Name: Asian Americans Advancing Justice - Asian law Caucus**

**County(ies): San Francisco**

Provider Contact Name: **Irma Aronce, Grants and Admini**

Provider Contact Phone: **415 896-1701**

Provider Contact Email: **irmaa@advancingjustice-**

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**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Ryan Knutson, Esp., & Maria Vict

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

Total Unduplicated Client Count for Quarter: 31

Total Cases Closed in Quarter: 24

Total Units of Service for Quarter (Unit=1 Hour): 683

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 15

65-74: 7

75-84: 8

85+: 1

Client Declined to Provide Information: 0

Total: 31

#### CLIENT GENDER

Male: 14

Female: 17

Client Declined to Provide Information:

Total: 31

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 8

Homebound: 0

Lives Alone: 1

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 0

Greatest Economic Need (Minority): 10

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 25

#### CLIENT RACE

Two or More Races: 0

Caucasian: 5

African American: 1

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 25

Client Declined to Provide Information: 0

Total: 31



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Ryan Knutson, Esp., & Maria Vict

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	5	2	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	2	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	6	2	3	0
F2. Supplemental Security Income (SSI):	7	1	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Ryan Knutson, Esp., & Maria Vict

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrci.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	2	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 31

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
12	12	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 653

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Monthly Lat	30th Street Senior Center	Met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and management of services once a month	Local area service providers	100	10
Monthly	Curry Senior Center	Presented summary of services that La Raza Centro Legal provides, including services that the Senior Law program provides, common legal problems, organizing efforts around those problems, legal resolutions, and support of police involvement in community in Tenderloin neighborhood	Residents of Tenderloin neighborhood	100	10

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Ryan Knutson, Esp., & Maria Vict

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representatives of San Francisco	20	10
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *925 609-7900*

Provider Contact Email: *Verna.haas@ccsls.org*

Total Unduplicated Client Count for Quarter: 277

Total Cases Closed in Quarter: 291

Total Units of Service for Quarter (Unit=1 Hour): 1289

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	45
65-74:	119
75-84:	90
85+:	23
Client Declined to Provide Information:	0
Total:	277

#### CLIENT GENDER

Male:	70
Female:	207
Client Declined to Provide Information:	0
Total:	277

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	99
Homebound:	19
Lives Alone:	0
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	0
Rural:	43
Greatest Economic Need (Minority):	33
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	22
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	204
African American:	36
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	6
Filipino:	11
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	3
Total:	277

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	7	7	0	0
A2. Contracts/Warranties:	8	8	2	1
A3. Other Consumer/Finance:	27	22	3	1

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	43	29	15	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	5	3	1	0

#### INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	5	3	1
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	14	10	0
H2. Advance Health Care Directives (AHCD):	137	14	123	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	19	19	1	0

TOTAL CASES OPENED IN QUARTER: 277

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
127	158	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1273

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/13/17	Brentwood, CA	Availability of legal svcs.	Seniors	60	2
1/11/17	Concord, CA	AHCDs	Seniors	9	2.3
2/8/17	Pleasant Hill, CA	Legal services for seniors	Seniors	20	3
3/16/17	San Pablo, CA	AHCDs	Seniors	20	3
2/14/17	Antioch, CA	AHCDs	Seniors	4	4
2/15/17	Pittsburg, CA	DPOAs	Seniors	14	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 135

Total Units of Service for Quarter (Unit=1 Hour): 805

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	30
65-74:	55
75-84:	31
85+:	15
Client Declined to Provide Information:	0
<b>Total:</b>	<b>131</b>

#### CLIENT GENDER

Male:	53
Female:	78
Client Declined to Provide Information:	0
<b>Total:</b>	<b>131</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	63
Homebound:	1
Lives Alone:	74
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	21
Rural:	10
Greatest Economic Need (Minority):	42
Greatest Economic Need (Non-Minority):	22
Greatest Economic Need (Minority Status Unknown):	4

#### CLIENT ETHNICITY

Hispanic/Latino:	26
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	71
African American:	12
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	9
Filipino:	9
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	11
<b>Total:</b>	<b>131</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	5	0	1
A2. Contracts/Warranties:	4	3	1	1
A3. Other Consumer/Finance:	4	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	1
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	36	25	13	1
D2. Medicare:	4	2	0	0
D3. Other Health/Community Based Care:	2	1	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	47	31	1	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	4	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	3	2	2
F2. Supplemental Security Income (SSI):	12	6	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	0	0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	3	5	0
G3. Other Individual Rights:	1	0	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	5	0	0

TOTAL CASES OPENED IN QUARTER: 154

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
96	31	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 779

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/10/17	South San Francisco	South San Francisco Senior Health Fair	Seniors	500	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/6/17	San Jose	CalFresh Eligibility	Second Harvest Food Bank Staff	17	2
1/12/17	San Mateo	Health Coverage Unit Meeting	County staff and stakeholders	50	2
1/18/17	Half Moon Bay	Seniors Scams	Seniors	12	2
1/20/17	San Mateo	CalMediconnect Advisory Committee	Stakeholders	17	2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.

2/13/17	San Mateo	Commission on Aging	Stakeholders	30	2
2/17/17	South San Francisco	Health Plan of San Mateo training	HPSM staff	50	2
2/18/17	San Mateo	Elder Abuse	Aging & Adult Services	10	1
3/2/17	South San Francisco	HPSM Consumer Advisory Committee	Stakeholders	20	2
3/8/17	Radio Broadcast	Senior Scams	radio audience	200	1
3/13/17	Belmont	Commission on Aging	Stakeholders	30	2
3/17/17	South San Francisco	CalMediConnect Advisory Committee	Stakeholders	15	3
3/28/17	San Mateo	Commission on Aging	Stakeholders	10	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510 577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org/

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 40

Total Units of Service for Quarter (Unit=1 Hour): 1742

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	11
65-74:	35
75-84:	12
85+:	3
Client Declined to Provide Information:	1
Total:	62

#### CLIENT GENDER

Male:	19
Female:	43
Client Declined to Provide Information:	0
Total:	62

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	14
Rural:	0
Greatest Economic Need (Minority):	19
Greatest Economic Need (Non-Minority):	5
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	8
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#### CLIENT RACE

Two or More Races:	3
Caucasian:	22
African American:	15
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	4
Filipino:	3
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	1
Total:	62

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510 577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org/

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

10

1

5

7

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

6

1

0

0

D2. Medicare:

8

1

3

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

1

1

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

#### INCOME MAINTENANCE

F1. Social Security:

1

3

0

0

F2. Supplemental Security Income (SSI):

10

1

5

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

1

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510 577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org/

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	8	0	0	2
G2. Elder Abuse/Neglect/Exploitation:	16	2	1	4
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	0	0

TOTAL CASES OPENED IN QUARTER: 64

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
13	14	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1575

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/17/17	Alta Mira - Hayward, CA	Senior Fair	Seniors	30	5.75

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/11/17	Olive Tree Plaza - CE Site	Seniors' Guide to Public Benefits: Show Me the \$	Seniors	15	6.8
1/13/17	San Leandro Senior Community Center	Create a Secure Future	Seniors and Providers	16	10.5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510 577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org/

1/17/17	Acts Full Gospel Church - CE Site	General LAS	Seniors	15	3.05
1/18/17	Ruggieri Senior Center - CE Site	General LAS	Seniors	12	6.25
1/25/17	Kaiser San Leandro - CE Site	General LAS	Senior Service Provider	4	6.5
2/2/17	Livermore Public Library - CE Site	Medicare Alert	Seniors	15	6.5
2/7/17	Arbor Vista Senior Housing - CE Site	Keeping Elders Safe	Seniors	6	7
2/8/17	Pleasanton, CA	General LAS	Seniors	8	6
2/14/17	sojourner Truth Manor - CE Site	General LAS	Seniors	8	4.3
2/15/17	Alta Mira	General LAS	Seniors	9	3.6
2/15/17	Alameda Library - CE Site	General LAS	Seniors	17	3.75
2/15/17	Amistad Housing - CE Site	General Las	Seniors	17	3.75
2/15/17	Amistad Housing CE Site	General LAS	Seniors	7	4.3
2/21/17	Emeryville Senior Center - CE Site	General LAS	Seniors	13	7.5
2/22/17	St. Mary's Garden - CE Site	General LAS	Seniors	24	5.5
2/27/17	Helios Cornier Apts. - Satellite Housing - CE Site	keeping Elders Safe	Seniors	10	4.75
2/28/17	Mastick Senior Center - CE Site	General LAS	Seniors	9	4.5
3/2/17	Livermore Public Library - CE Site	General LAS	Seniors and Caregivers	28	7
3/3/17	Marriott City Center Oakland Hotel - CE Site	keeping Elders Safe	Senior Service Provider	17	5.25
3/10/17	San Leandro Adult School - CE Site	Stepping up to the Plate	Caregiver of Minors	12	6.3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 9**

**AAA Name: Alameda County Area Agency on Aging**

AAA Contact Name: **Belinda Llaguno, Program Financia**

AAA Contact Phone: **510 577-3533**

AAA Contact Email: **bllaguno@acgov.org**

**Provider Name: Legal Assistance for Seniors**

**County(ies): Alameda County**

Provider Contact Name: **Lenora Merlander/James Treggia**

Provider Contact Phone: **510 832-3040**

Provider Contact Email: **lmerlander@lashicap.org/**

3/14/17	Mastick Senior Center - CE Site	Create a Secure Future	Seniors	9	2.6
3/14/17	Rose of Sharon Senior Homes - CE Site	Seniors' Guide to Public Benefits: Show Me the \$	Seniors	1	5
3/16/17	Harrison Street Senior Housing - CE Site	Seniors' Guide to Public Benefits: Show Me the \$	Seniors	16	6.25
3/16/17	Sutter VNA & Hospice	Seniors' Guide to Public Benefits: Show Me the \$	Seniors Service Provider	6	2.9
3/16/17	Harrison Street Senior Housing - CE site	Seniors's Guide to public Benefits: Show Me the \$	Seniors	7	3.5
3/23/17	St. Andrew's Manor - CE Site	General LAS	Seniors	15	4.9
3/24/17	Fremont, City of - CE Site	General LAS	Senior Service Provider	29	5.3
3/26/17	Fremont Gurdwara Sahib - CE Site	Citizenship for Seniors	Seniors	21	7
3/28/17	Mastick Senior Center - CE Site	Seniors' Guide to Public Benefits	Seniors	13	4.9
3/28/17	Retired Public Employees Assiciaation - Alamed County Chapter	General LAS	Seniors	25	5.7

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 30

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 161

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408 350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 459

Total Cases Closed in Quarter: 454

Total Units of Service for Quarter (Unit=1 Hour): 2468

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	53
65-74:	180
75-84:	161
85+:	65
Client Declined to Provide Information:	0
<b>Total:</b>	<b>459</b>

#### CLIENT GENDER

Male:	170
Female:	289
Client Declined to Provide Information:	0
<b>Total:</b>	<b>459</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	195
Homebound:	18
Lives Alone:	108
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	53
Limited English:	94
Rural:	3
Greatest Economic Need (Minority):	98
Greatest Economic Need (Non-Minority):	65
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	103
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#### CLIENT RACE

Two or More Races:	23
Caucasian:	298
African American:	19
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	9
Cambodian:	2
Chinese:	41
Filipino:	12
Japanese:	8
Korean:	0
Laotian:	1
Vietnamese:	9
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	7
<b>Total:</b>	<b>459</b>



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408 350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	8	1	0
A2. Contracts/Warranties:	8	9	0	0
A3. Other Consumer/Finance:	23	22	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	6	0	0
C2. Conservatorship:	4	3	1	0
C3. Other Family:	5	6	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	15	20	0	0
D2. Medicare:	10	6	0	0
D3. Other Health/Community Based Care:	8	3	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	29	25	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	0	0
E3. Other Housing:	30	29	4	0
INCOME MAINTENANCE				
F1. Social Security:	9	9	1	0
F2. Supplemental Security Income (SSI):	37	28	9	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	4	3	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408 350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	8	8	0	0
G2. Elder Abuse/Neglect/Exploitation:	41	33	7	2
G3. Other Individual Rights:	3	4	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	98	71	11	0
H2. Advance Health Care Directives (AHCD):	37	22	20	0
H3. Financial Powers of Attorney:	48	23	24	0
H4. Other Miscellaneous:	23	23	0	0

TOTAL CASES OPENED IN QUARTER: 459

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
366	86	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2399

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/4/17	Silicon Valley Law Foundation Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Task Force	10	2.2
1/18/17	Santa Clara County Social Service Agency Office in San Jose	Participate in County Public Benefits Task Force Executive Meeting and Reach Out to Participants About SALA	Service providers and advocates at Public Benefits Executive Meeting	12	3.1
1/25/17	Silicon Valley Law Foundation Office in San Jose	Participate in Santa Clara County Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Housing Task Force	13	1.7
1/25/17	Don Giovanni Restaurant in Mountain View	Attend meeting of Mountain View Kiwanis Foundation and Reach Out to Participants About SALA	Mountain View Kiwanis and non-profits serving Mountain View	55	2.5
2/15/17 and	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	5	6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408 350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

2/23/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	2	1.5
3/1/17	Google Campus in Sunnyvale	Represent SALA at Event Sponsored by Silicon Valley Campaign for Legal Services	Legal Aid Agencies and Campaign members	30	2
3/7/17	Bay Area Legal Aid Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers on Public Benefits Task Force	10	1.9
3/16/17	Santa Clara County Social Service Agency Office in San Jose	Participate in Public Benefits Task Force Executive Meeting and Reach Out to Participants About SALA	Service providers and advocates at Executive Meeting	20	1.5
3/17/17	Santa Clara County Family Justice Center in San Jose	Participate in County Domestic Violence Round Table (DVRT) and Reach Out to Participants About SALA	Judges, Court staff, providers and Legal Aid agencies on DVRT	34	6.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/1/17	Roosevelt Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	55	10.4
2/6/17	Cupertino Senior Center	Presentation on Good Legal Health (including Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	30	2.5
2/17/17	Berryessa Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	8	10
3/1/17	POSSO (Portuguese Organization for Social Services) in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations Due to Disabilities	Senior participants at the POSSO center	40	4.5
3/8/17	Alma Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	41	12.3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 174

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 40

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Olga Ramirez

Provider Contact Phone: 209 644-2636

Provider Contact Email: oram@elconcilio.org

Total Unduplicated Client Count for Quarter: 324

Total Cases Closed in Quarter: 345

Total Units of Service for Quarter (Unit=1 Hour): 0

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	74
65-74:	101
75-84:	81
85+:	30
Client Declined to Provide Information:	38
Total:	324

#### CLIENT GENDER

Male:	164
Female:	160
Client Declined to Provide Information:	0
Total:	324

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	1
Lives Alone:	38
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	221
Rural:	4
Greatest Economic Need (Minority):	81
Greatest Economic Need (Non-Minority):	61
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	253
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#### CLIENT RACE

Two or More Races:	137
Caucasian:	57
African American:	9
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	65
Client Declined to Provide Information:	46
Total:	324

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Olga Ramirez

Provider Contact Phone: 209 644-2636

Provider Contact Email: oram@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	1	0
A2. Contracts/Warranties:	1	0	10	0
A3. Other Consumer/Finance:	4	0	28	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	0	11	0
D2. Medicare:	0	0	22	0
D3. Other Health/Community Based Care:	2	0	6	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	0	9	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	0	9	0
E3. Other Housing:	1	0	24	0
INCOME MAINTENANCE				
F1. Social Security:	6	0	29	0
F2. Supplemental Security Income (SSI):	1	0	13	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	3	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Olga Ramirez

Provider Contact Phone: 209 644-2636

Provider Contact Email: oram@elconcilio.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="31"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="14"/>	<input type="text" value="0"/>	<input type="text" value="123"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="0"/>	<input type="text" value="345"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-7632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 41

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 115

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	5
65-74:	20
75-84:	13
85+:	3
Client Declined to Provide Information:	0
<b>Total:</b>	<b>41</b>

#### CLIENT GENDER

Male:	10
Female:	31
Client Declined to Provide Information:	0
<b>Total:</b>	<b>41</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2
Homebound:	2
Lives Alone:	17
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	41
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	5
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	3
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	38
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
<b>Total:</b>	<b>41</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-7632

Provider Contact Email: cdriver@ccstockton.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

2

0

0

A2. Contracts/Warranties:

4

7

0

0

A3. Other Consumer/Finance:

4

7

0

0

#### EMPLOYMENT

B1. Discrimination:

0

1

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

1

1

1

0

C2. Conservatorship:

0

1

0

0

C3. Other Family:

2

3

1

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

1

0

0

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

1

0

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

10

16

2

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

6

0

0

E3. Other Housing:

7

10

1

0

#### INCOME MAINTENANCE

F1. Social Security:

0

3

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

1

0

0

F4. Other Income Maintenance:

3

0

0

0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-7632

Provider Contact Email: cdriver@ccstockton.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	3	0	0
G3. Other Individual Rights:	9	4	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	2	3	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	1	2	0	0
H4. Other Miscellaneous:	5	5	1	0

TOTAL CASES OPENED IN QUARTER: 56

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	11	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 102

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/10/17	Catholic Charities	Volunteer Open House	Adults	10	4
2/23/17	CC Parish	Presentation	Adults	8	1
3/10/17	Groveland	Community Agencies Mtg.	Seniors	15	4
3/22/17	Twain Harte Rotary	Presentation	Adults	20	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **831-688-0400**

AAA Contact Email: **pattyt@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz and San Benito**

Provider Contact Name: **Creighton Anthony Mendivil**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **creightonmendivil@senio**

Total Unduplicated Client Count for Quarter: 124

Total Cases Closed in Quarter: 96

Total Units of Service for Quarter (Unit=1 Hour): 1402

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	34
65-74:	43
75-84:	29
85+:	9
Client Declined to Provide Information:	9
Total:	124

#### CLIENT GENDER

Male:	48
Female:	76
Client Declined to Provide Information:	0
Total:	124

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	51
Homebound:	3
Lives Alone:	17
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	17
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	46
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	72
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	48
Client Declined to Provide Information:	0
Total:	124

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz and San Benito

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: creightonmendivil@senio

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

2

0

0

A2. Contracts/Warranties:

3

0

5

0

A3. Other Consumer/Finance:

12

9

1

2

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

1

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

3

3

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

8

3

0

0

D2. Medicare:

2

1

0

0

D3. Other Health/Community Based Care:

0

0

0

1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

41

24

5

1

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

4

2

0

0

E3. Other Housing:

11

2

3

0

#### INCOME MAINTENANCE

F1. Social Security:

3

1

0

0

F2. Supplemental Security Income (SSI):

4

5

0

0

F3. Pensions/Retiree Benefits:

0

0

0

F4. Other Income Maintenance:

1

3

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz and San Benito

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: creightonmendivil@senio

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	1	0
G3. Other Individual Rights:	1	2	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	3	1	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	8	2	2	0
H4. Other Miscellaneous:	8	5	1	0

TOTAL CASES OPENED IN QUARTER: 124

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
71	21	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1402

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services Inc.

County(ies): Fresno and Madera

Provider Contact Name: Frank Huerta

Provider Contact Phone: 510-758-1171

Provider Contact Email: fhuerta@centralcallegal.o

Total Unduplicated Client Count for Quarter: 79

Total Cases Closed in Quarter: 78

Total Units of Service for Quarter (Unit=1 Hour): 230

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	28
65-74:	37
75-84:	11
85+:	3
Client Declined to Provide Information:	0
Total:	79

#### CLIENT GENDER

Male:	29
Female:	50
Client Declined to Provide Information:	0
Total:	79

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	2
Lives Alone:	9
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	9
Rural:	3
Greatest Economic Need (Minority):	39
Greatest Economic Need (Non-Minority):	35
Greatest Economic Need (Minority Status Unknown):	2

#### CLIENT ETHNICITY

Hispanic/Latino:	20
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#### CLIENT RACE

Two or More Races:	2
Caucasian:	54
African American:	13
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	79

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: [avinogradoff@fmaaa.org](mailto:avinogradoff@fmaaa.org)

Provider Name: Central California Legal Services Inc.

County(ies): Fresno and Madera

Provider Contact Name: Frank Huerta

Provider Contact Phone: 510-758-1171

Provider Contact Email: [thuerta@centralcallegal.o](mailto:thuerta@centralcallegal.o)

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	5	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	6	6	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	65	59	3	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	1
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services Inc.

County(ies): Fresno and Madera

Provider Contact Name: Frank Huerta

Provider Contact Phone: 510-758-1171

Provider Contact Email: fhuerta@centralcallegal.o

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="72"/>	<input type="text" value="3"/>	<input type="text" value="3"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Sharon DeMasters

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Frank Huerta

Provider Contact Phone: (559) 802-1143

Provider Contact Email: fhuerta@centralcallegal.o

Total Unduplicated Client Count for Quarter: 14

Total Cases Closed in Quarter: 5

Total Units of Service for Quarter (Unit=1 Hour): 0

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 5

65-74: 10

75-84: 5

85+: 0

Client Declined to Provide Information: 0

Total: 20

#### CLIENT GENDER

Male: 5

Female: 15

Client Declined to Provide Information:

Total: 20

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 10

Homebound: 2

Lives Alone: 4

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 6

Rural: 2

Greatest Economic Need (Minority): 5

Greatest Economic Need (Non-Minority): 6

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 6

#### CLIENT RACE

Two or More Races: 0

Caucasian: 11

African American: 2

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 1

Client Declined to Provide Information: 0

Total: 14



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Sharon DeMasters

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Frank Huerta

Provider Contact Phone: (559) 802-1143

Provider Contact Email: fhuerta@centralcallegal.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	0	0	0
A2. Contracts/Warranties:	2	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	3	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	0	0	0
E3. Other Housing:	2	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Sharon DeMasters

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Frank Huerta

Provider Contact Phone: (559) 802-1143

Provider Contact Email: fhuerta@centralcallegal.o

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 21

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
5	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 0

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Frank Hueta

Provider Contact Phone: 559 570-1214

Provider Contact Email: fhuerta@centralcallegal.o

Total Unduplicated Client Count for Quarter: 21

Total Cases Closed in Quarter: 34

Total Units of Service for Quarter (Unit=1 Hour): 125

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	11
65-74:	13
75-84:	4
85+:	0
Client Declined to Provide Information:	0
Total:	28

#### CLIENT GENDER

Male:	12
Female:	16
Client Declined to Provide Information:	0
Total:	28

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	1
Lives Alone:	7
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	4
Rural:	5
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	9
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	7
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	19
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	21

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Frank Hueta

Provider Contact Phone: 559 570-1214

Provider Contact Email: fhueta@centralcallegal.o

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

2

0

0

0

A3. Other Consumer/Finance:

1

0

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

1

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

1

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

14

12

0

1

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

2

0

0

0

E3. Other Housing:

2

2

0

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Frank Hueta

Provider Contact Phone: 559 570-1214

Provider Contact Email: fhueta@centralcallegal.o

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	1	1	12
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	1	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	0	0	1	0

TOTAL CASES OPENED IN QUARTER: 31

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
18	3	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 125

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 3

Total Cases Closed in Quarter: 2

Total Units of Service for Quarter (Unit=1 Hour): 27

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 1  
65-74: 1  
75-84: 0  
85+: 1  
Client Declined to Provide Information: 0  
Total: 3

#### CLIENT GENDER

Male: 1  
Female: 2  
Client Declined to Provide Information: 0  
Total: 3

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 1  
Homebound: 0  
Lives Alone: 1  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 0  
Limited English: 0  
Rural: 3  
Greatest Economic Need (Minority): 1  
Greatest Economic Need (Non-Minority): 0  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 2  
African American: 0  
Native American/Native Alaskan: 1  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 0  
Client Declined to Provide Information: 0  
Total: 3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 3

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1	1	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 26

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/2/17	N/A	Advance Health Care Directive Packets	Seniors	5	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 1



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services?

County(ies): Blank

Provider Contact Name: Blank

Provider Contact Phone: Blank

Provider Contact Email: Blank

Total Unduplicated Client Count for Quarter: 93

Total Cases Closed in Quarter: 73

Total Units of Service for Quarter (Unit=1 Hour): 289

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	23
65-74:	40
75-84:	18
85+:	12
Client Declined to Provide Information:	0
<b>Total:</b>	<b>93</b>

#### CLIENT GENDER

Male:	31
Female:	62
Client Declined to Provide Information:	0
<b>Total:</b>	<b>93</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	61
Homebound:	1
Lives Alone:	50
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	0
Rural:	33
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	48
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	0
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	76
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	13
<b>Total:</b>	<b>93</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services?

County(ies): Blank

Provider Contact Name: Blank

Provider Contact Phone: Blank

Provider Contact Email: Blank

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

3

0

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

2

1

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

3

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

4

2

1

D2. Medicare:

0

0

0

1

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

15

7

4

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

2

1

1

0

E3. Other Housing:

8

4

1

0

#### INCOME MAINTENANCE

F1. Social Security:

9

6

1

0

F2. Supplemental Security Income (SSI):

2

1

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services?

County(ies): Blank

Provider Contact Name: Blank

Provider Contact Phone: Blank

Provider Contact Email: Blank

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="9"/>	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="9"/>	<input type="text" value="2"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="8"/>	<input type="text" value="1"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="7"/>	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="48"/>	<input type="text" value="23"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

Total Unduplicated Client Count for Quarter: 290

Total Cases Closed in Quarter: 290

Total Units of Service for Quarter (Unit=1 Hour): 387

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	79
65-74:	76
75-84:	69
85+:	66
Client Declined to Provide Information:	0
<b>Total:</b>	<b>290</b>

#### CLIENT GENDER

Male:	127
Female:	163
Client Declined to Provide Information:	0
<b>Total:</b>	<b>290</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	61
Homebound:	19
Lives Alone:	162
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	99
Rural:	107
Greatest Economic Need (Minority):	51
Greatest Economic Need (Non-Minority):	72
Greatest Economic Need (Minority Status Unknown):	2

#### CLIENT ETHNICITY

Hispanic/Latino:	89
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#### CLIENT RACE

Two or More Races:	23
Caucasian:	219
African American:	9
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	4
Filipino:	8
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	2
Samoan:	3
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	7
<b>Total:</b>	<b>290</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	9	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	12	5	7	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	81	77	3	1
D2. Medicare:	7	7	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	21	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	17	17	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	12	12	0	0
F2. Supplemental Security Income (SSI):	8	7	0	1
F3. Pensions/Retiree Benefits:	8	8	0	0
F4. Other Income Maintenance:	2	2	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	30	30	0	0
H2. Advance Health Care Directives (AHCD):	51	51	0	0
H3. Financial Powers of Attorney:	23	23	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 290

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
277	11	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 374

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/17/17	VCAP Camarillo	Grey Law	Caregivers	45	2.5
1/18/17	Goebel	Wellnes Fest	Seniors	100	6
3/15/17	Wilson/Nat Asn of Hisp	Grey Law	Seniors	35	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/15/17	Camarillo HCD	LIFE	Seniors	16	3

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 18**

**AAA Name: Ventura County Area Agency on Aging**

AAA Contact Name: **Marleen Canniff**

AAA Contact Phone:

AAA Contact Email: **marleen.canniff@ventura.org**

**Provider Name: Grey Law of Ventura County**

**County(ies): Ventura**

Provider Contact Name: **Mike Williams**

Provider Contact Phone:

Provider Contact Email: **msw98488@aol.com**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 325-549-5817

Provider Contact Email: mishkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 164

Total Cases Closed in Quarter: 191

Total Units of Service for Quarter (Unit=1 Hour): 1533

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	33
65-74:	69
75-84:	46
85+:	16
Client Declined to Provide Information:	0
<b>Total:</b>	<b>164</b>

#### CLIENT GENDER

Male:	48
Female:	114
Client Declined to Provide Information:	2
<b>Total:</b>	<b>164</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	90
Homebound:	1
Lives Alone:	89
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	44
Rural:	0
Greatest Economic Need (Minority):	41
Greatest Economic Need (Non-Minority):	58
Greatest Economic Need (Minority Status Unknown):	12

#### CLIENT ETHNICITY

Hispanic/Latino:	60
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	96
African American:	32
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	24
Client Declined to Provide Information:	6
<b>Total:</b>	<b>164</b>



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 325-549-5817

Provider Contact Email: mishkanian@bettzedek.or

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

7

7

3

0

A2. Contracts/Warranties:

2

1

1

0

A3. Other Consumer/Finance:

5

5

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

1

4

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

12

0

11

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

8

4

1

1

D2. Medicare:

1

2

0

0

D3. Other Health/Community Based Care:

5

2

8

4

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

16

15

2

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

10

7

1

3

E3. Other Housing:

4

5

0

0

#### INCOME MAINTENANCE

F1. Social Security:

4

4

2

0

F2. Supplemental Security Income (SSI):

5

3

0

0

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

2

2

1

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 325-549-5817

Provider Contact Email: mishkanian@bettzedek.or

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	1	2	0
G3. Other Individual Rights:	5	2	4	5

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	25	15	24	0
H2. Advance Health Care Directives (AHCD):	20	4	22	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	8	1	0

TOTAL CASES OPENED IN QUARTER: 150

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
91	87	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1533

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/24/17	LA	Financial Elder Abuse	Seniors	30	0
2/24/17	LA	Elder Law	Seniors	25	0
3/23/17	LA	Financial Elder Abuse	Seniors	4	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron

AAA Contact Phone: 909-891-3797

AAA Contact Email: casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 207

Total Cases Closed in Quarter: 183

Total Units of Service for Quarter (Unit=1 Hour): 1219

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	39
65-74:	88
75-84:	62
85+:	18
Client Declined to Provide Information:	0
Total:	207

#### CLIENT GENDER

Male:	61
Female:	146
Client Declined to Provide Information:	0
Total:	207

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	87
Homebound:	0
Lives Alone:	122
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	11
Rural:	10
Greatest Economic Need (Minority):	40
Greatest Economic Need (Non-Minority):	19
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	61
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#### CLIENT RACE

Two or More Races:	14
Caucasian:	165
African American:	19
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	207

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron

AAA Contact Phone: 909-891-3797

AAA Contact Email: casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

24

12

4

4

A2. Contracts/Warranties:

14

9

2

3

A3. Other Consumer/Finance:

5

3

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

19

5

3

1

C2. Conservatorship:

1

1

0

0

C3. Other Family:

6

4

1

1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

3

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

1

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

43

21

9

1

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

16

7

2

0

E3. Other Housing:

3

1

1

0

#### INCOME MAINTENANCE

F1. Social Security:

2

1

0

0

F2. Supplemental Security Income (SSI):

9

9

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

3

2

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron

AAA Contact Phone: 909-891-3797

AAA Contact Email: casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	1	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	4	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	47	24	22	1
H2. Advance Health Care Directives (AHCD):	12	0	8	0
H3. Financial Powers of Attorney:	10	1	4	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 229

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
110	61	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1213

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/24/17	Inland Empire Health Plan	Estate Planning (Spanish)	Seniors	9	5.6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Irene C. Morales, Executive Direc* Provider Contact Phone: *(951) 368-2540 or (951) 368* Provider Contact Email: *imorales@icls.org or nmb*

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 441

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 18  
65-74: 32  
75-84: 18  
85+: 7  
Client Declined to Provide Information: 0  
Total: 75

#### CLIENT GENDER

Male: 25  
Female: 50  
Client Declined to Provide Information: 0  
Total: 75

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 28  
Homebound: 0  
Lives Alone: 26  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 0  
Limited English: 10  
Rural: 27  
Greatest Economic Need (Minority): 12  
Greatest Economic Need (Non-Minority): 5  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 17

#### CLIENT RACE

Two or More Races: 1  
Caucasian: 58  
African American: 11  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 2  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 3  
Client Declined to Provide Information: 0  
Total: 75

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 or (951) 368 Provider Contact Email: imorales@icls.org or nmb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	8	0	0
A2. Contracts/Warranties:	4	4	1	0
A3. Other Consumer/Finance:	3	1	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	2	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	4	2	4
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	17	5	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	2	1	0
F2. Supplemental Security Income (SSI):	4	2	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	5	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 or (951) 368 Provider Contact Email: imorales@icls.org or nmb

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	3	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	1	5	0
H2. Advance Health Care Directives (AHCD):	2	1	1	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 80

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
57	23	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 429

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/25/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	Organizations working with seniors	50	3.8
02/22/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	Organizations working with seniors	50	4.1
03/22/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	Organizations working with seniors	50	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12



**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 21**

**AAA Name:**

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

**Provider Name:** *Inland Counties Legal Services, Inc.*

**County(ies):** *Riverside*

Provider Contact Name: *Irene C. Morales, Executive Direc* Provider Contact Phone: *(951) 368-2540 or (951) 368* Provider Contact Email: *imorales@icls.org or nmb*

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714-571-5243

Provider Contact Email: lluu@legal-aid.com

Total Unduplicated Client Count for Quarter: 916

Total Cases Closed in Quarter: 861

Total Units of Service for Quarter (Unit=1 Hour): 1571

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	316
65-74:	388
75-84:	163
85+:	49
Client Declined to Provide Information:	0
Total:	916

#### CLIENT GENDER

Male:	366
Female:	550
Client Declined to Provide Information:	0
Total:	916

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	629
Institutionalized:	19
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	204
Rural:	0
Greatest Economic Need (Minority):	259
Greatest Economic Need (Non-Minority):	120
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	159
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#### CLIENT RACE

Two or More Races:	22
Caucasian:	503
African American:	36
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	7
Filipino:	15
Japanese:	4
Korean:	15
Laotian:	0
Vietnamese:	77
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	222
Client Declined to Provide Information:	0
Total:	916

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714-571-5243

Provider Contact Email: lluu@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	119	82	30	1
A2. Contracts/Warranties:	21	16	4	0
A3. Other Consumer/Finance:	19	17	1	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	34	27	5	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	72	56	11	1
C2. Conservatorship:	15	11	1	3
C3. Other Family:	22	20	1	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	51	39	9	1
D2. Medicare:	46	31	10	1
D3. Other Health/Community Based Care:	76	38	24	5
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	137	120	9	7
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	15	11	3	0
E3. Other Housing:	47	46	0	0
INCOME MAINTENANCE				
F1. Social Security:	31	24	3	1
F2. Supplemental Security Income (SSI):	58	24	26	6
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	16	13	1	2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714-571-5243

Provider Contact Email: lluu@legal-aid.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	11	0	1
G3. Other Individual Rights:	37	33	1	1

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	40	36	1	0
H2. Advance Health Care Directives (AHCD):	14	11	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	28	12	5	0

TOTAL CASES OPENED IN QUARTER: 916

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
681	148	32

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1554

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/12/17	Garden Grove	Alzheimer's of OC	Seniors	15	1
2/7/17	Santa Ana	Vietnamese Community of OC	Vietnamese Community	25	4
2/11/17	Anaheim	Wellness Fair	Seniors	75	4
3/2/17	Santa Ana	Vietnamese Community of OC	Vietnamese Community	10	4
3/4/17	Santa Ana	Health Wellness Event	Seniors	250	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone:

AAA Contact Email: *marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858-565-8772*

Provider Contact Email: *mhurtado@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 825

Total Cases Closed in Quarter: 825

Total Units of Service for Quarter (Unit=1 Hour): 966

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	180
65-74:	354
75-84:	214
85+:	77
Client Declined to Provide Information:	0
Total:	825

#### CLIENT GENDER

Male:	282
Female:	543
Client Declined to Provide Information:	0
Total:	825

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	568
Homebound:	1
Lives Alone:	508
Institutionalized:	13
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	121
Rural:	0
Greatest Economic Need (Minority):	87
Greatest Economic Need (Non-Minority):	278
Greatest Economic Need (Minority Status Unknown):	51

#### CLIENT ETHNICITY

Hispanic/Latino:	118
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#### CLIENT RACE

Two or More Races:	3
Caucasian:	612
African American:	55
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	5
Filipino:	17
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	123
Client Declined to Provide Information:	0
Total:	825

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone:

AAA Contact Email: marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro

Provider Contact Phone: 858-565-8772

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	44	42	2	0
A2. Contracts/Warranties:	66	63	3	0
A3. Other Consumer/Finance:	14	13	1	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	4	4	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	32	32	0	0
C2. Conservatorship:	6	6	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	18	18	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	40	39	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	113	110	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	49	1	0
E3. Other Housing:	67	66	1	0
INCOME MAINTENANCE				
F1. Social Security:	21	21	0	0
F2. Supplemental Security Income (SSI):	14	14	0	0
F3. Pensions/Retiree Benefits:	11	11	0	0
F4. Other Income Maintenance:	20	20	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone:

AAA Contact Email: *marilyn.driscoll@sdcountry.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858-565-8772*

Provider Contact Email: *mhurtado@seniorlaw-sd.*

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="38"/>	<input type="text" value="38"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="60"/>	<input type="text" value="59"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="150"/>	<input type="text" value="127"/>	<input type="text" value="23"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="29"/>	<input type="text" value="24"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="13"/>	<input type="text" value="12"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="781"/>	<input type="text" value="44"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="1/25/17"/>	<input type="text" value="Morgan Tower Presentation"/>	<input type="text" value="Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse/Scams"/>	<input type="text" value="Seniors 60+"/>	<input type="text" value="25"/>	<input type="text" value="3"/>
<input type="text" value="1/25/17"/>	<input type="text" value="Norman Park Health Fair Presentation"/>	<input type="text" value="Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse/Scams"/>	<input type="text" value="Seniors 60+"/>	<input type="text" value="50"/>	<input type="text" value="4.5"/>
<input type="text" value="3/2/17"/>	<input type="text" value="Golden Age Apartment Presentation"/>	<input type="text" value="Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse/Scams"/>	<input type="text" value="Seniors 60+"/>	<input type="text" value="11"/>	<input type="text" value="2.5"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535

Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 88

Total Cases Closed in Quarter: 88

Total Units of Service for Quarter (Unit=1 Hour): 164

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 24

65-74: 30

75-84: 23

85+: 11

Client Declined to Provide Information: 0

Total: 88

#### CLIENT GENDER

Male: 37

Female: 51

Client Declined to Provide Information: 0

Total: 88

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 25

Homebound: 1

Lives Alone: 32

Institutionalized: 1

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 35

Rural: 83

Greatest Economic Need (Minority): 44

Greatest Economic Need (Non-Minority): 6

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 74

#### CLIENT RACE

Two or More Races: 0

Caucasian: 13

African American: 1

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 1

Race Unknown/Some Other Race: 73

Client Declined to Provide Information: 0

Total: 88



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	3	0	0
A2. Contracts/Warranties:	10	3	7	0
A3. Other Consumer/Finance:	4	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	1	1	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	2	0	2	0
D3. Other Health/Community Based Care:	6	1	5	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	6	2	0
E3. Other Housing:	6	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	2	2	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535

Provider Contact Email: mhurtado@seniorlaw-sd.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	2	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	7	17	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	8	2	6	0
H4. Other Miscellaneous:	1	0	1	0

TOTAL CASES OPENED IN QUARTER: 88

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
37	51	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 155

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/25/17	12th Annual Senior Appreciation Day	Spanish presentation provided information about wills, poa & ahdc documents	Seniors 60+	500	5
2/15/17	Seniors Health & Wellness Fair	Spanish presentation provided information about wills, poa & ahdc documents	Seniors 60+	112	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek

Total Unduplicated Client Count for Quarter: 173

Total Cases Closed in Quarter: 221

Total Units of Service for Quarter (Unit=1 Hour): 3358

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	38
65-74:	58
75-84:	47
85+:	30
Client Declined to Provide Information:	0
Total:	173

#### CLIENT GENDER

Male:	72
Female:	100
Client Declined to Provide Information:	1
Total:	173

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	106
Homebound:	1
Lives Alone:	92
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	43
Rural:	0
Greatest Economic Need (Minority):	49
Greatest Economic Need (Non-Minority):	64
Greatest Economic Need (Minority Status Unknown):	5

#### CLIENT ETHNICITY

Hispanic/Latino:	35
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#### CLIENT RACE

Two or More Races:	2
Caucasian:	99
African American:	42
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	11
Total:	173

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	15	19	2	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	4	12	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	2	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	9	1	7	0
C3. Other Family:	0	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	7	3	1
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	5	5	6	2

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	58	21	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	20	0	1
E3. Other Housing:	4	3	0	0

#### INCOME MAINTENANCE

F1. Social Security:	8	7	0	0
F2. Supplemental Security Income (SSI):	7	9	4	1
F3. Pensions/Retiree Benefits:	0	5	0	0
F4. Other Income Maintenance:	5	3	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="7"/>	<input type="text" value="7"/>	<input type="text" value="3"/>	<input type="text" value="8"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="10"/>	<input type="text" value="14"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="11"/>	<input type="text" value="6"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="13"/>	<input type="text" value="19"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="167"/>	<input type="text" value="41"/>	<input type="text" value="13"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: [tnewton@dss.co.lake.ca.us](mailto:tnewton@dss.co.lake.ca.us)

Provider Name: Legal Services of Northern California

County(ies): mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: [amillan@lsnc.net](mailto:amillan@lsnc.net)

Total Unduplicated Client Count for Quarter: 78

Total Cases Closed in Quarter: 68

Total Units of Service for Quarter (Unit=1 Hour): 356

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 23  
65-74: 43  
75-84: 12  
85+: 0  
Client Declined to Provide Information: 0  
Total: 78

#### CLIENT GENDER

Male: 33  
Female: 45  
Client Declined to Provide Information: 0  
Total: 78

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 53  
Homebound: 7  
Lives Alone: 53  
Institutionalized: 3  
Suspected Victim of Elder Abuse/Exploitation: 23  
Limited English: 1  
Rural: 73  
Greatest Economic Need (Minority): 10  
Greatest Economic Need (Non-Minority): 51  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 7

#### CLIENT RACE

Two or More Races: 4  
Caucasian: 61  
African American: 2  
Native American/Native Alaskan: 3  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 7  
Client Declined to Provide Information: 1  
Total: 78

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: [tnewton@dss.co.lake.ca.us](mailto:tnewton@dss.co.lake.ca.us)

Provider Name: Legal Services of Northern California

County(ies): mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: [amillan@lsnc.net](mailto:amillan@lsnc.net)

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	2	1	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	3	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	1	1	0
D2. Medicare:	2	1	2	0
D3. Other Health/Community Based Care:	1	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	45	32	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	1	1
E3. Other Housing:	2	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	3	1	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: [tnewton@dss.co.lake.ca.us](mailto:tnewton@dss.co.lake.ca.us)

Provider Name: Legal Services of Northern California

County(ies): mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: [amillan@lsnc.net](mailto:amillan@lsnc.net)

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	3	3	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 78

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
53	13	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 351

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/4, 1/18,	Ukiah	Brochures & Flyers to Ukiah Court	Court Users	97	1
1/2017	Mendocino and Lake Counties	E-mail Announcement re Our Services with Flyer to 75 Agencies	Agencies servicing the public	130	0.2
1/23/17	Mendocino County	Participate in continuum of Care Meeting	Homeless Services	21	1.7
1/23/17	Clearlake, Lakeport	Brochures to Senior Ctrs in Lakeport and Clearlake & to Clearlake Self-Help	Senior Center Users, Court Users	90	0.5
1/23/17	Ukiah, Clearlake	Brochures to The Arbor, Project Sanctuary, Inland Winter Shelter, Hospitality Center in Fort Bragg, PSA 26 in	DV Survivors, homeless, clients of behavioral health, seniors	200	0.4
1/26/17	Fort Bragg	Brochures to Safe Passage	Family Resource Center Users	30	0.1
2/1/17	Ukiah	Brochures to Vet Clinic	Veterans	15	0.3
2/7/17	Ukiah	Brochures to Housing Authority	Low-Income Person and Seniors	30	0.2



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: [tnewton@dss.co.lake.ca.us](mailto:tnewton@dss.co.lake.ca.us)

Provider Name: Legal Services of Northern California

County(ies): mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: [amillan@lsnc.net](mailto:amillan@lsnc.net)

2/10/17	Lakeport, Fort Bragg, Willits	Brochures to Nco in Lakeport, redwood Coast Senior Center, Willits Community Center	Seniors, Low-Income Person	61	0.2
2/15/17	Ukiah	Brochures to ARC Family Resource Centers	latinos	30	0.4
2/23/17	Ukiah	Homeless Services Action Group Meeting-Announcement re our Sevices	Services Providers	6	0.2
3/27, 3/30/	Ukiah and Willits	Brochures to Mendocino County HHSA, & Willits Community Services	Low Income person and seniors	25	0.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon

AAA Contact Phone: 707 565-5956

AAA Contact Email: rcoxon@schsd.org

Provider Name: legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 128

Total Cases Closed in Quarter: 131

Total Units of Service for Quarter (Unit=1 Hour): 785

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	40
65-74:	64
75-84:	22
85+:	2
Client Declined to Provide Information:	0
Total:	128

#### CLIENT GENDER

Male:	41
Female:	87
Client Declined to Provide Information:	0
Total:	128

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	5
Lives Alone:	50
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	21
Limited English:	3
Rural:	11
Greatest Economic Need (Minority):	11
Greatest Economic Need (Non-Minority):	56
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	8
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#### CLIENT RACE

Two or More Races:	2
Caucasian:	120
African American:	1
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	128

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon

AAA Contact Phone: 707 565-5956

AAA Contact Email: rcoxon@schsd.org

Provider Name: legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

2

0

0

A2. Contracts/Warranties:

0

1

0

0

A3. Other Consumer/Finance:

9

3

1

0

#### EMPLOYMENT

B1. Discrimination:

1

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

10

7

1

4

C2. Conservatorship:

1

0

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

55

23

26

10

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

12

5

4

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon

AAA Contact Phone: 707 565-5956

AAA Contact Email: rcoxon@schsd.org

Provider Name: legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	13	3	7
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	9	4	0
H2. Advance Health Care Directives (AHCD):	2	2	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	1	0

TOTAL CASES OPENED IN QUARTER: 131

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
67	43	21

TOTAL ESTIMATED CASE WORK HOURS SPENT: 785

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/29/2017	Santa Rosa	Information Table (North Bay community engagement Fair)	Elders/General Public	50	6
2/24/2017	Cloverdale	Informational Presentation	Elders	10	8
3/11/2017	Sebastopol	Informational Table (Shari Pool)	Elders	55	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/1/2017	Legal Aid	Expungement Workshop	Low Income	1	3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon

AAA Contact Phone: 707 565-5956

AAA Contact Email: rcoxon@schsd.org

Provider Name: legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: BAY AREA LEGAL AID

County(ies): NAPA

Provider Contact Name: KRISTI LESNEWICH

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

Total Unduplicated Client Count for Quarter: 50

Total Cases Closed in Quarter: 51

Total Units of Service for Quarter (Unit=1 Hour): 295

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	3
65-74:	17
75-84:	21
85+:	9
Client Declined to Provide Information:	0
<b>Total:</b>	<b>50</b>

#### CLIENT GENDER

Male:	21
Female:	29
Client Declined to Provide Information:	0
<b>Total:</b>	<b>50</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	2
Lives Alone:	19
Institutionalized:	12
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	14
Rural:	0
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	15
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	48
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
<b>Total:</b>	<b>50</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: BAY AREA LEGAL AID

County(ies): NAPA

Provider Contact Name: KRISTI LESNEWICH

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

2

3

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

3

2

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

1

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

1

0

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

2

1

1

0

E3. Other Housing:

3

2

2

0

#### INCOME MAINTENANCE

F1. Social Security:

2

1

1

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: BAY AREA LEGAL AID

County(ies): NAPA

Provider Contact Name: KRISTI LESNEWICH

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	4	12	0
H2. Advance Health Care Directives (AHCD):	16	2	11	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 50

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
20	31	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 285

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/20/2017	Ole Health	Bay Area Legal Aid Services	Spanish Speaking Seniors	24	2
01/25/2017	Chateau Calistoga	Bay Area Legal Aid Services	Low Income Seniors	40	4
03/27/2017	Calistoga Community Room	Bay Area Legal Aid Services	Commission on Aging and Service Providers	18	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/22/2017	Calistoga	Importance of Healthcare Directives	Spanish Speaking Seniors	10	4
2/16/2017	Veterans Home	Housing	Veterans	4	2



## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: BAY AREA LEGAL AID

County(ies): NAPA

Provider Contact Name: KRISTI LESNEWICH

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

3/15/2017	Calistoga Community Room	Importance of Estate Planning	Low Income Seniors	18	4
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707-643-0054

Provider Contact Email: oehlinger@lsnc.net / agre

Total Unduplicated Client Count for Quarter: 97

Total Cases Closed in Quarter: 82

Total Units of Service for Quarter (Unit=1 Hour): 661

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 32  
65-74: 48  
75-84: 15  
85+: 2  
Client Declined to Provide Information: 0  
Total: 97

#### CLIENT GENDER

Male: 31  
Female: 66  
Client Declined to Provide Information: 0  
Total: 97

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 75  
Homebound: 4  
Lives Alone: 46  
Institutionalized: 4  
Suspected Victim of Elder Abuse/Exploitation: 7  
Limited English: 7  
Rural: 0  
Greatest Economic Need (Minority): 17  
Greatest Economic Need (Non-Minority): 9  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 8

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 48  
African American: 30  
Native American/Native Alaskan: 1  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 4  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 1  
Race Unknown/Some Other Race: 10  
Client Declined to Provide Information: 3  
Total: 97

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn

Provider Contact Phone: 707-643-0054

Provider Contact Email: oehlinger@lsnc.net / agre

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	3	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	1	0	1	0
B2. Other Employment:	2	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	3	1	0
D2. Medicare:	3	2	1	0
D3. Other Health/Community Based Care:	4	2	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	50	26	15	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	7	2	0
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	0	0	0
F2. Supplemental Security Income (SSI):	0	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn

Provider Contact Phone: 707-643-0054

Provider Contact Email: oehlinger@lsnc.net / agre

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	1	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 97

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
55	24	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 617

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/04/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	6	2
1/23/17	Suisun City	Suisun Library – Senior Legal Clinic	Seniors	5	4
2/01/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5	2
2/10/17	Fairfield	Consumer Law Clinic	Solano Seniors	5	3
2/27/17	Suisun City	Suisun Library – Senior Legal Clinic	Seniors	2	2
3/01/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	3	2
3/10/17	Fairfield	Consumer Law Clinic	Solano Seniors	5	2
3/10/17	Solano WIB	Traffic Amnesty Clinic	Seniors	6	4

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn

Provider Contact Phone: 707-643-0054

Provider Contact Email: oehlinger@lsnc.net / agre

3/20/17	Suisun City	Suisun Library – Senior Legal Clinic	Seniors	3	2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/12/17	Fairfield	Senior Poverty Work Group	Senior Advocates	20	3
1/19/17	Vacaville	Senior Roundtable Meeting	Senior Advocates	15	2
2/03/17	Solano County	Senior Coalition Meeting	Senior Coalition	10	3
3/03/17	Solano County	Senior Coalition Meeting	Senior Coalition	10	2
3/7/17	Fairfield	Fairfield Homeless Roundtable	Solano Advocates	20	3
3/15/17	Solano County	AAoA Provider Meeting	Senior Advocates	15	2
3/29/17	Solano County	Solano Food Bank Presentation	Solano Advocates	44	3
3/29/17	Solano County	Solano County Resource Fair	Solano Advocates	35	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Yasmin Hichborn*

AAA Contact Phone: *530 642-4833*

AAA Contact Email: *Yasmin.hichborn@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado County*

Provider Contact Name: *Diana Steel*

Provider Contact Phone: *530 621-6154*

Provider Contact Email: *Diana.steele@edcgov.us*

Total Unduplicated Client Count for Quarter: 403

Total Cases Closed in Quarter: 790

Total Units of Service for Quarter (Unit=1 Hour): 1668

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	68
65-74:	167
75-84:	115
85+:	39
Client Declined to Provide Information:	14
Total:	403

#### CLIENT GENDER

Male:	166
Female:	237
Client Declined to Provide Information:	0
Total:	403

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	37
Homebound:	5
Lives Alone:	132
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	310
Limited English:	2
Rural:	403
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	117
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	10
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	392
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	0
Total:	403

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530 642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana Steel

Provider Contact Phone: 530 621-6154

Provider Contact Email: Diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	3	1	0
A2. Contracts/Warranties:	0	0	1	0
A3. Other Consumer/Finance:	68	66	2	0
EMPLOYMENT				
B1. Discrimination:	1	2	0	0
B2. Other Employment:	1	3	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	5	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	3	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	15	9	6	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	28	4	13	0
E3. Other Housing:	3	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	1	3	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	5	3	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530 642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana Steel

Provider Contact Phone: 530 621-6154

Provider Contact Email: Diana.steele@edcgov.us

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	5	5	3
G3. Other Individual Rights:	1	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	266	118	147	0
H2. Advance Health Care Directives (AHCD):	192	56	125	0
H3. Financial Powers of Attorney:	194	57	130	0
H4. Other Miscellaneous:	5	5	0	0

TOTAL CASES OPENED IN QUARTER: 819

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
345	440	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1668

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/25/17	Placerville Senior	Senior legal Services	Seniors	40	3
11/29/16	Cameron Park Community Center	Senior Legal Services	Seniors	14	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 121

Total Cases Closed in Quarter: 147

Total Units of Service for Quarter (Unit=1 Hour): 420

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 17  
65-74: 51  
75-84: 40  
85+: 13  
Client Declined to Provide Information: 0  
Total: 121

#### CLIENT GENDER

Male: 42  
Female: 79  
Client Declined to Provide Information: 0  
Total: 121

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 15  
Homebound: 1  
Lives Alone: 29  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 44  
Limited English: 5  
Rural: 0  
Greatest Economic Need (Minority): 5  
Greatest Economic Need (Non-Minority): 22  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 25

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 112  
African American: 3  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 1  
Cambodian: 0  
Chinese: 0  
Filipino: 1  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 3  
Race Unknown/Some Other Race: 0  
Client Declined to Provide Information: 1  
Total: 121

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	2	1	0
A2. Contracts/Warranties:	5	4	3	0
A3. Other Consumer/Finance:	8	12	6	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	4	0	0
C3. Other Family:	0	2	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	2	2	0
D2. Medicare:	0	1	2	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	4	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	3	2	0
E3. Other Housing:	4	4	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	8	3	0
F2. Supplemental Security Income (SSI):	0	1	1	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	0	2	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	38	10	5	2
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	5	1	0
H2. Advance Health Care Directives (AHCD):	5	0	1	0
H3. Financial Powers of Attorney:	28	11	10	0
H4. Other Miscellaneous:	17	27	2	0

TOTAL CASES OPENED IN QUARTER: 121

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
104	41	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 420

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/28/17	Modesto	Calif. Commission on Aging	COA Members	40	5
3/31/17	Modesto	Mandatory Reporter Training	CPS/APS SWs	200	4
1/11/17	Modesto	MDT meeting	Elder Abuse Adv	12	1
2/8/17	Modesto	MDT meeting	Elder Abuse Adv	15	1
2/10/17	Modesto	Meet w/APS & IHSS re new laws re Testraing Orders	APS	3	1
3/2/17	Modesto	Educate re SLP and Senior Services in Stan County	STARS	50	2
1/9/17	Modesto	COA meeting	COA members	20	2
2/13/17	Modesto	COA meeting	COA members	20	1
3/13/17	Modesto	COA meeting	COA members	20	2
3/8/17	Modesto	MDT meetings	Elder Abuse Adv	10	1.5

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/1/17	Sacramento	OES Training	Grant Recipients	140	12
1/27/17	Modesto	Probate Webinar	Attorneys	0	2
2/16/17	Modesto	Wrap up of OES training	Grant Recipients	6	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 Ext 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Nghi Huynh

Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: nhuynh@centralcallegal.o

Total Unduplicated Client Count for Quarter: 64

Total Cases Closed in Quarter: 88

Total Units of Service for Quarter (Unit=1 Hour): 460

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 17  
65-74: 26  
75-84: 17  
85+: 4  
Client Declined to Provide Information: 0  
Total: 64

#### CLIENT GENDER

Male: 28  
Female: 36  
Client Declined to Provide Information: 0  
Total: 64

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 26  
Homebound: 1  
Lives Alone: 4  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 2  
Limited English: 9  
Rural: 2  
Greatest Economic Need (Minority): 31  
Greatest Economic Need (Non-Minority): 22  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 11

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 27  
African American: 8  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 29  
Client Declined to Provide Information: 0  
Total: 64

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 Ext 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Nghi Huynh

Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: nhuynh@centralcallegal.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	3	1	0
A2. Contracts/Warranties:	2	2	0	2
A3. Other Consumer/Finance:	4	3	1	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	0	1	1
D2. Medicare:	1	1	1	1
D3. Other Health/Community Based Care:	2	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	25	26	3	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	1
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 Ext 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Nghi Huynh

Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: nhuynh@centralcallegal.o

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	1	0
G3. Other Individual Rights:	2	1	3	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	7	12	2
H2. Advance Health Care Directives (AHCD):	4	0	3	0
H3. Financial Powers of Attorney:	6	1	6	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 75

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
46	33	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 460

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/24/17	CCLS Merced	Estate Planning, Elder Abuse Informational Outreach	Merced Seniors	4	2
10/24/16	CCLS Merced	Simple Estate Planning Clinic	Merced Seniors	4	17

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 527

Total Cases Closed in Quarter: 526

Total Units of Service for Quarter (Unit=1 Hour): 1732

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	130
65-74:	231
75-84:	129
85+:	37
Client Declined to Provide Information:	0
Total:	527

#### CLIENT GENDER

Male:	175
Female:	352
Client Declined to Provide Information:	0
Total:	527

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	17
Homebound:	0
Lives Alone:	147
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	200
Rural:	212
Greatest Economic Need (Minority):	8
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	100
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#### CLIENT RACE

Two or More Races:	2
Caucasian:	458
African American:	25
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	1
Chinese:	2
Filipino:	8
Japanese:	10
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	527



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

21

2

1

2

A2. Contracts/Warranties:

23

29

16

51

A3. Other Consumer/Finance:

41

4

4

6

#### EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

4

0

4

1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

10

7

10

5

C2. Conservatorship:

15

8

3

1

C3. Other Family:

16

5

1

7

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

12

6

3

3

D2. Medicare:

4

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

59

20

17

18

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

35

14

3

10

E3. Other Housing:

17

9

1

7

#### INCOME MAINTENANCE

F1. Social Security:

16

7

2

4

F2. Supplemental Security Income (SSI):

8

2

2

3

F3. Pensions/Retiree Benefits:

0

0

2

0

F4. Other Income Maintenance:

2

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	6	5	4
G3. Other Individual Rights:	9	6	2	6

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	142	59	52	18
H2. Advance Health Care Directives (AHCD):	36	8	20	4
H3. Financial Powers of Attorney:	15	2	7	0
H4. Other Miscellaneous:	26	11	5	10

TOTAL CASES OPENED IN QUARTER: 527

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
206	160	160

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1678

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/30/2017	CSUMB Learning Center - CSUMB	General Legal Services for Seniors Education	Students - potential legal advocate interns	200	5
1/18/2017	Lockwood Community Center	rural Community Outreach	Seniors	20	10
1/4/2017	Carmel Rotary - Carmel	Rotary Presentation	Rotary / community members	20	5
2/1/2017	General Legal Services for Seniors Education	Education on Legal Services for Seniors Advance Health Care Directives, Wills and other Estate Planning Representation	Community & potential clients	70	5
2/2/2017	Aspire Health Care Presentation- Salinas	Education on Legal Services for Seniors Advance Health Care Directives, Wills and other Estate Planning Representation	Community & potential clients	125	5
2/28/2017	Monterey Peninsula College	Gerontology legal services education	Gerontology students	14	3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

3/17/2017	Carmel Rotary - Carmel California	General Legal Services for Seniors education	Rotary members	35	3
3/28/2017	Joint Bd/Counsel of Advisors Legal Services for Seniors mtg	General education/update on Legal Services for Seniors	Board, past Board Legal Services for Seniors members	5	0
3/28/2017	Spanish Bay - Monterey	Pacific Grove Rotary presentation	Rotary meeting	21	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 41

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/30/2017	CSUMB - Human Comm. Dept.	Legal intern clinic Education	CSUMB legal studies clinic	12	3
2/16/2017	aspire Health Care Ryan Ranch - Monterey	Potential Medical-Legal Partnership education	Doctor & Admin Aspire Health Care Representatives	5	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 120

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 941

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	36
65-74:	55
75-84:	20
85+:	8
Client Declined to Provide Information:	1
Total:	120

#### CLIENT GENDER

Male:	0
Female:	48
Client Declined to Provide Information:	72
Total:	120

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	43
Homebound:	0
Lives Alone:	76
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	19
Rural:	26
Greatest Economic Need (Minority):	37
Greatest Economic Need (Non-Minority):	24
Greatest Economic Need (Minority Status Unknown):	39

#### CLIENT ETHNICITY

Hispanic/Latino:	40
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	106
African American:	12
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	120

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbia.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	13	2	1
A2. Contracts/Warranties:	5	4	0	0
A3. Other Consumer/Finance:	4	3	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	5	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	33	28	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	8	4	0
E3. Other Housing:	8	5	3	0

#### INCOME MAINTENANCE

F1. Social Security:	7	3	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbia.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	6	1	2
G3. Other Individual Rights:	10	7	2	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	5	2	3	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 120

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
89	20	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 941

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/7/17	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resources Center	Kern County's Senior Population	5	7.5
2/2/17	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Arvin/Lamont/Weedpatch Collaborative Meeting	Other Service Providers of Kern County's Senior Population	75	2.5

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbia.org

2/23/17	Bakerfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Kern County Veterans Collaborative at the Nation Guard Armory	Other Service Providers of Kern County's Senior Population	75	2
3/9/17	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects to seniors at the Family Resource Center in Mojave CA.	Kern County's Senior Population	14	4
3/21/17	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	4	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0